Linda:

I called the help desk for EAS and here's what they think the problem is.... when I opened the TDD, I did not put in the SSID, but, I did enter the site location information.... the help desk person says that if there is no SSID, then EAS will for some strange reason delete the site information. So, it looks like we must have an SSID before we try to open a TDD otherwise it erases the location information.

EAS help desk is going to run a test on this and confirm.... they will email me with the outcome of the test.

If this is what's happening, it means we need to have an SSID before we open the TDD otherwise we will have the same erasing problem.... the problem there is that it sometimes takes a few days before the SSID is assigned... this obviously would slow down how fast we can open a TDD.

I will let you know what the help desk test results are once they send to me.

thanks.... sorry about all this once again!

mike

From: Carter, Linda
Sent: Wednesday, April 03, 2013 10:41 AM
To: McAteer, Mike
Subject: RE: TDD for Mayflower

Mike,
Please call the help desk. I'll add the information for you.

Linda

From: McAteer, Mike
Sent: Wednesday, April 03, 2013 9:37 AM
To: Carter, Linda
Subject: TDD for Mayflower

Hi Linda

I resent the TDD for the Mayflower spill.... just in case it erases the location information again, here's where the site is located:

Site: Exxon Mayflower Oil Spill
50 N. Starlite Dr
Mayflower, AR
Faulkner County
72106

I hope the revised TDD goes through with no problems.... I will work with the folks at the help desk to find out why it keeps erasing this information.

thanks Linda!

Mike